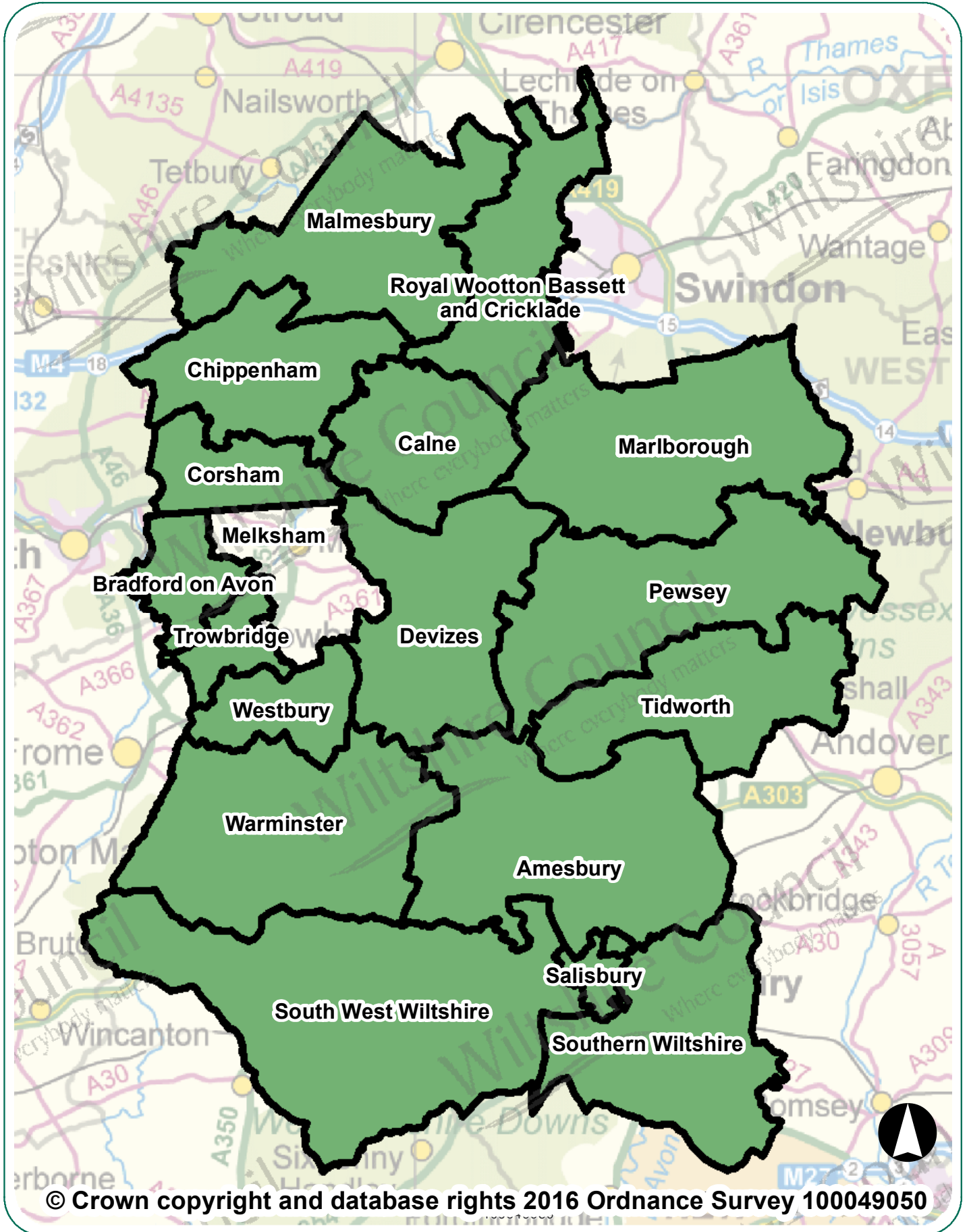


Melksham Area Board Highway Information



Melksham Area Board Highway Information

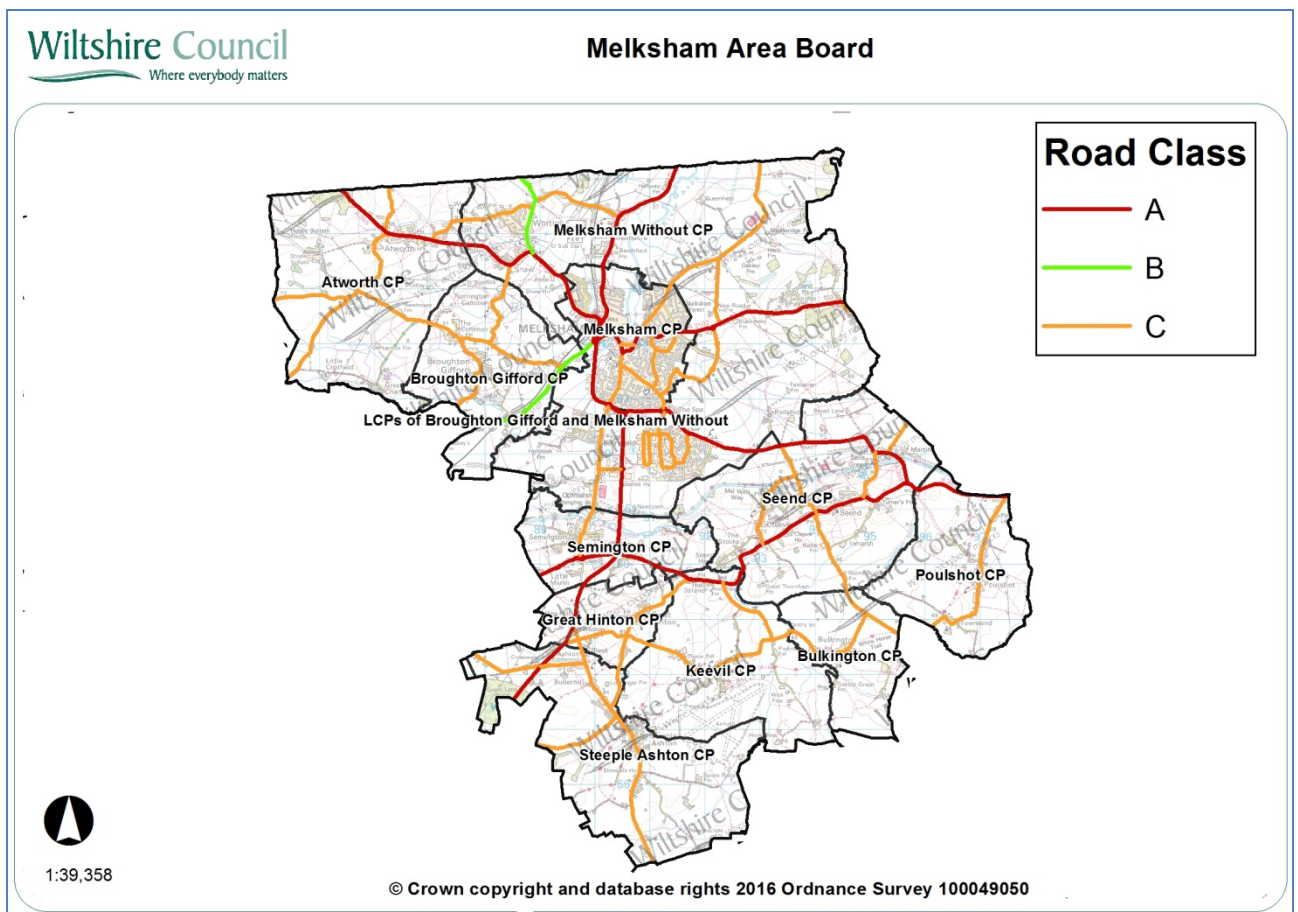
Introduction

This document summarises highway information for your area board. It lists the recent highway and related work carried out by Wiltshire Council, including the road resurfacing carried out during the first two years of the 'Local Highways Investment Fund 2014 – 2020', and includes other information which should be of interest.

Further information on the Council's activities is available at the website www.wiltshire.gov.uk. If you wish to report a specific highway issue please use My Wiltshire. Details are provided at the end of this document.

Parishes in the community area are:

Melksham, Melksham Without, Atworth, Broughton Gifford, Steeple Ashton, Bulkington, Keevil, Great Hinton, Poulshot, Semington, Seend



Network statistics in your area

Road length by class

Road type	Urban (km)	Rural (km)
A Class Roads	17.68	23.31
B Class Roads	0.9	2.71
C Class Roads	31.04	36.64
Unclassified Roads	69.68	18.97
Total	119.3	81.63
	Overall Total	200.93

The council categorises its roads to reflect their importance. This enables an effective assignment of highway inspection frequencies and maintenance standards.

Highway assets in your area

The council keeps an inventory of its highway assets in order to assist planning its highway maintenance. Important statistics relating to your board area are:

Asset Type	Measure
Carriageway	200.93 km
Footways adjacent to road	157 km
Footways (linked)	16.65 km
White road centre lines	84 km
Road kerbs	196 km
Grass verge (maintained)	260 km
Drainage grips	1, 502 number
Drainage pipe grips	204 number
Drainage gullies	5, 833 number
Road signs	2, 109 number
Street lights	3, 801 number

Major highway maintenance

Road resurfacing

Wiltshire has over 3,000 miles of road. The Council's 'Local Highways Investment Fund 2014 – 2020' is making a massive investment to improve the condition of the roads in Wiltshire over six years. The programme of work started in April 2014, and is designed and supervised by the Council's consultants Atkins, with the work carried out by our main highway contractors Tarmac and Eurovia.

The work carried out in the first two years of the programme has improved a considerable number of the roads in previously poor condition. The locations of sites treated in recent years are shown below.

Carriageway repairs

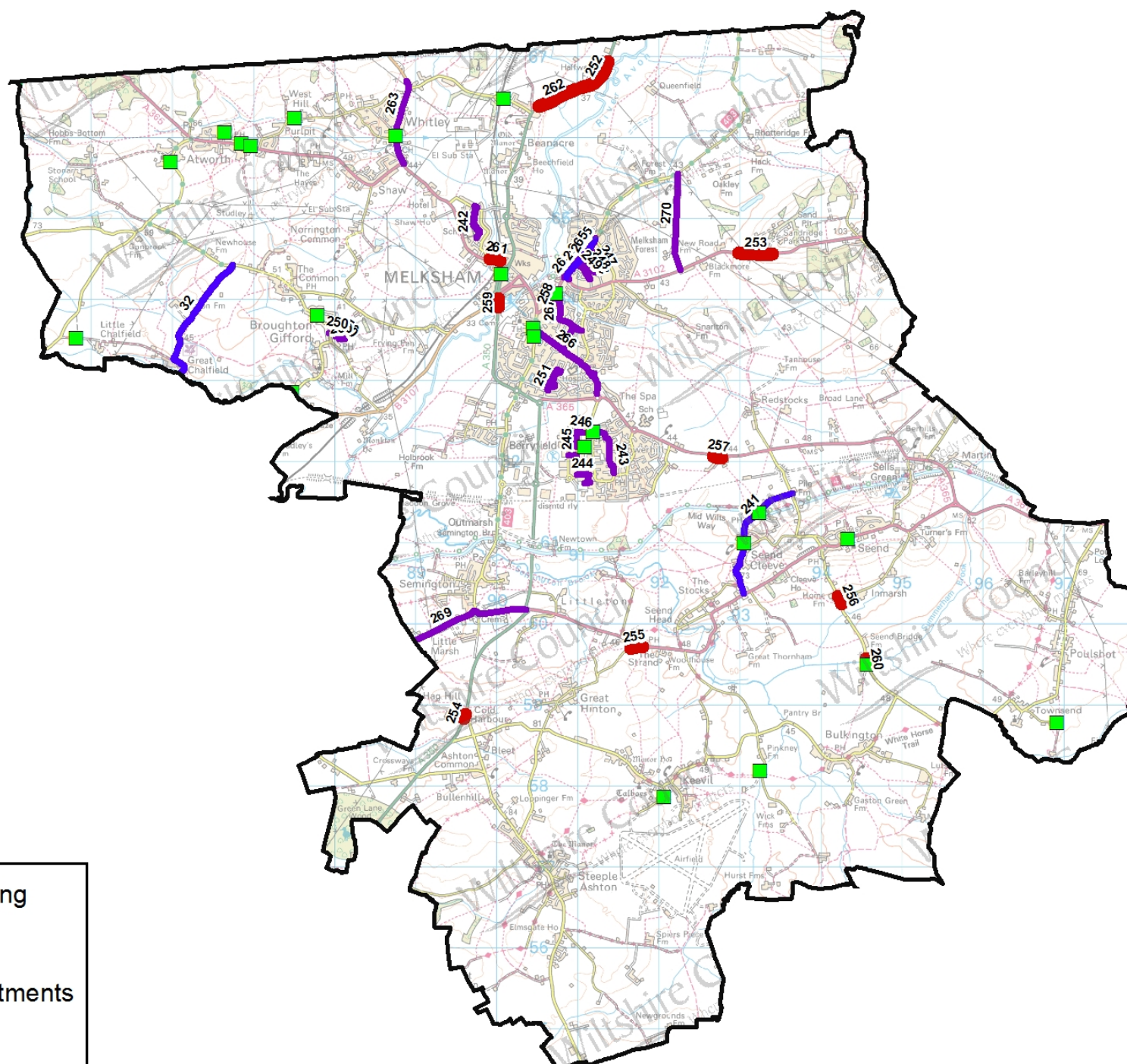
As well as resurfacing roads other works are undertaken to make localised repairs to keep the roads safe. The works undertaken in your area since 2014 are shown on the map below.

The wet winter and flooding in previous years has resulted in substantial damage to the road network. It is important that serious defects are treated promptly to keep the roads safe. The Council currently operates four Pothole teams that respond to urgent issues to keep the roads safe.

Plan showing major maintenance schemes & hand/machine patching sites completed since 2014



Melksham Area Board



1:39,339

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Major maintenance completed since 2014

No	Location	Works
32	Summer Lane (junction with Leigh Road) to Chalfield Manor to Coombe Lane junction	Surface Dressing
241	Trowbridge Road north east C226 to Bollands Hill	Surface Dressing
242	Addison Road, Melksham	Resurfacing
243	Halifax Road, Bowerhill	Resurfacing
244	Hercules Way, Bowerhill	Resurfacing
245	Connecting Rd between Lancaster and Lysander Road	Resurfacing
246	Lysander/Lancaster Road, Bowerhill	Resurfacing
247	Craybourne Road/Barnwell Road, Melksham	Resurfacing
248	Heathcote Road, Melksham	Resurfacing
249	St Margarets Gardens, Melksham	Resurfacing
250	Curtis Orchard, Broughton Gifford	Resurfacing
251	Sarum Avenue, Melksham	Resurfacing
252	At Halfway Farm, South of Lacock	Skid Resistance Improvements
253	30mph Sandridge To Entrance Home Farm	Skid Resistance Improvements
254	Stoney Gutter crossroads To C19 (Top Of Hagg Hill)	Skid Resistance Improvements
255	Semington Bypass Rbt East To The Strand	Skid Resistance Improvements
256	Seend Bridge To Inmarsh Lane To Inmarsh Lane	Skid Resistance Improvements
257	40mph Devizes Road To Redstocks	Skid Resistance Improvements
258	Lowbourne Mini Rbt To Forest Road	Skid Resistance Improvements
259	A350 Western Way, Melksham	Skid Resistance Improvements
260	Seend Bridge To Inmarsh Lane	Skid Resistance Improvements
261	Inter City T.E. Slip To Bullnose of Island	Skid Resistance Improvements
262	Westlands Lane To 30mph Beanacre	Skid Resistance Improvements
263	B3353 Corsham road, Whitley	Resurfacing

Melksham Area Board Highway Information

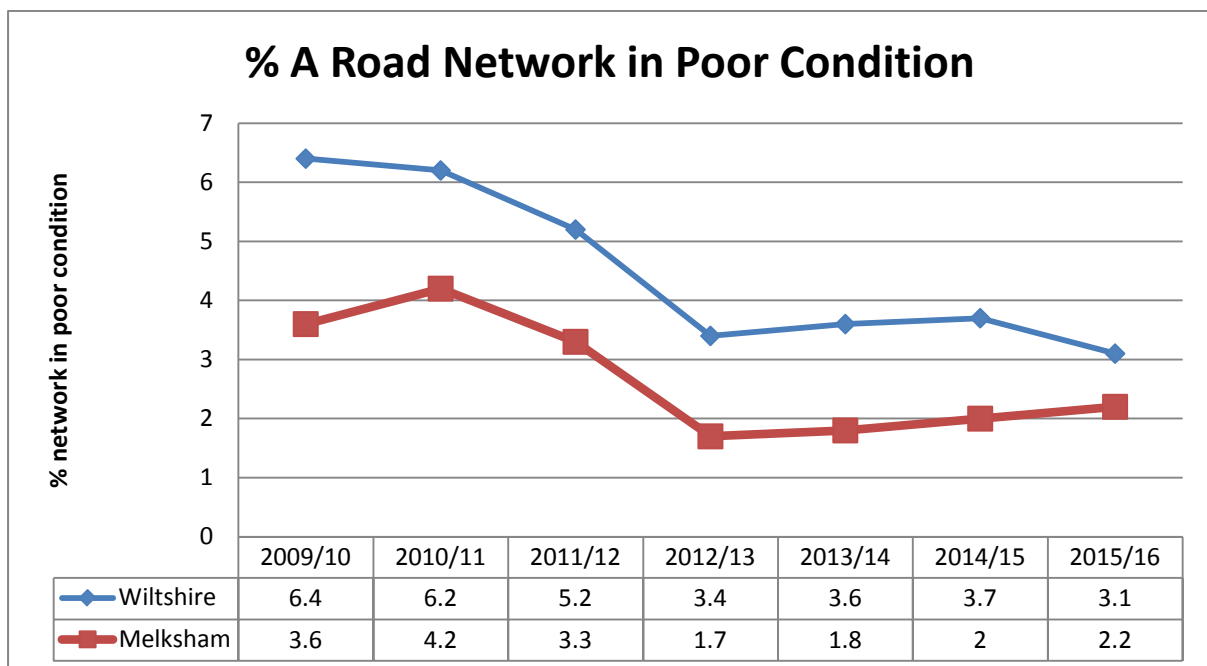
No	Location	Works
264	Craybourne Road, Melksham	Resurfacing
265	Forest Road. Melksham	Resurfacing
266	B3122 Spa Road, Melkham	Resurfacing
267	Unclassified Road/Pembroke Road & Ruskin Avenue, Melksham	Resurfacing
268	Melksham - C165 Forest Road, Melksham	Surface Dressing
269	Paxcroft To Semington	Resurfacing
270	New Road, Melksham	Resurfacing

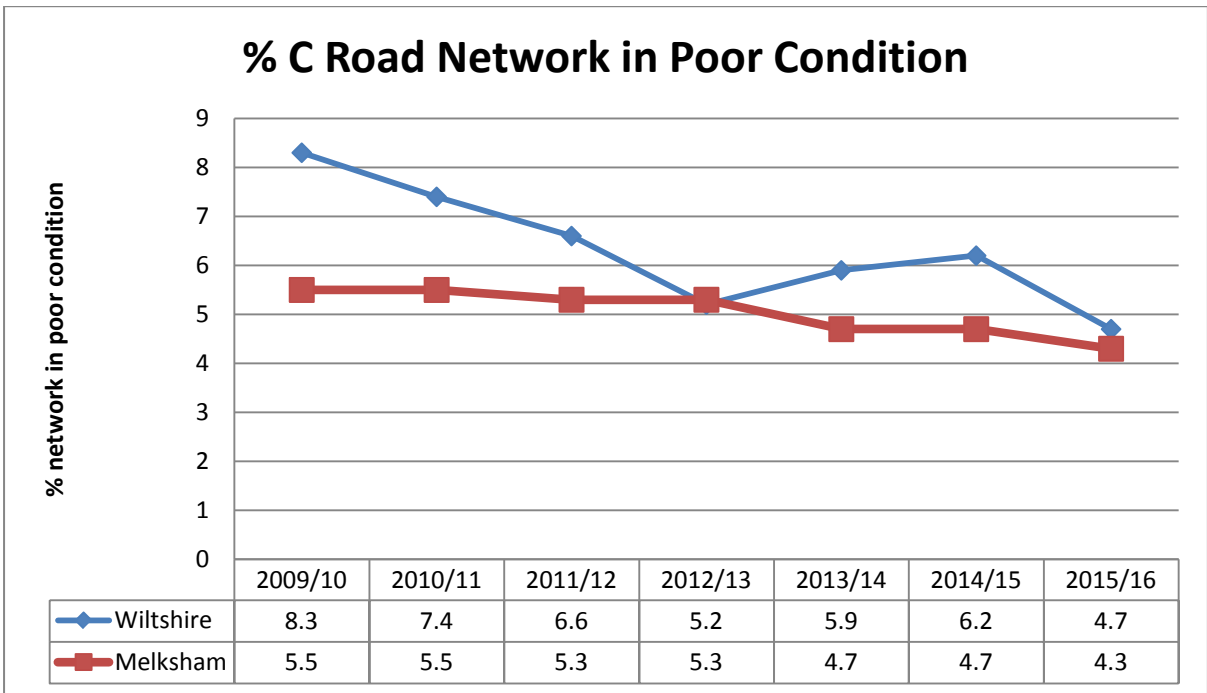
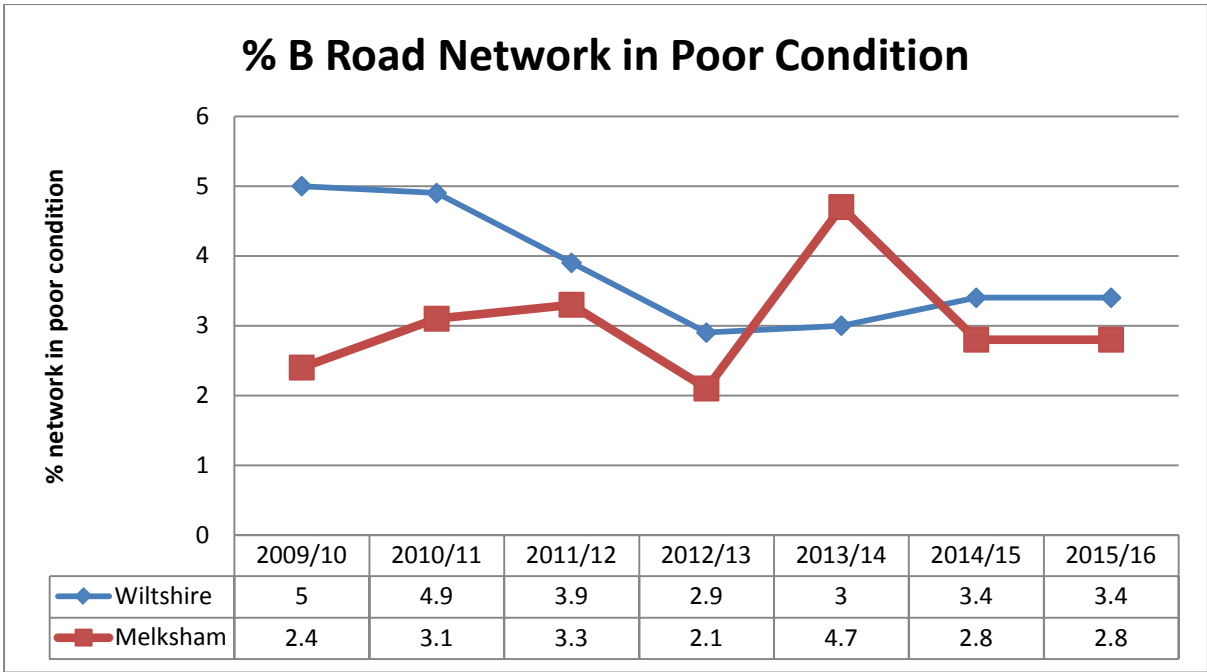
Highway conditions and technical surveys in your area

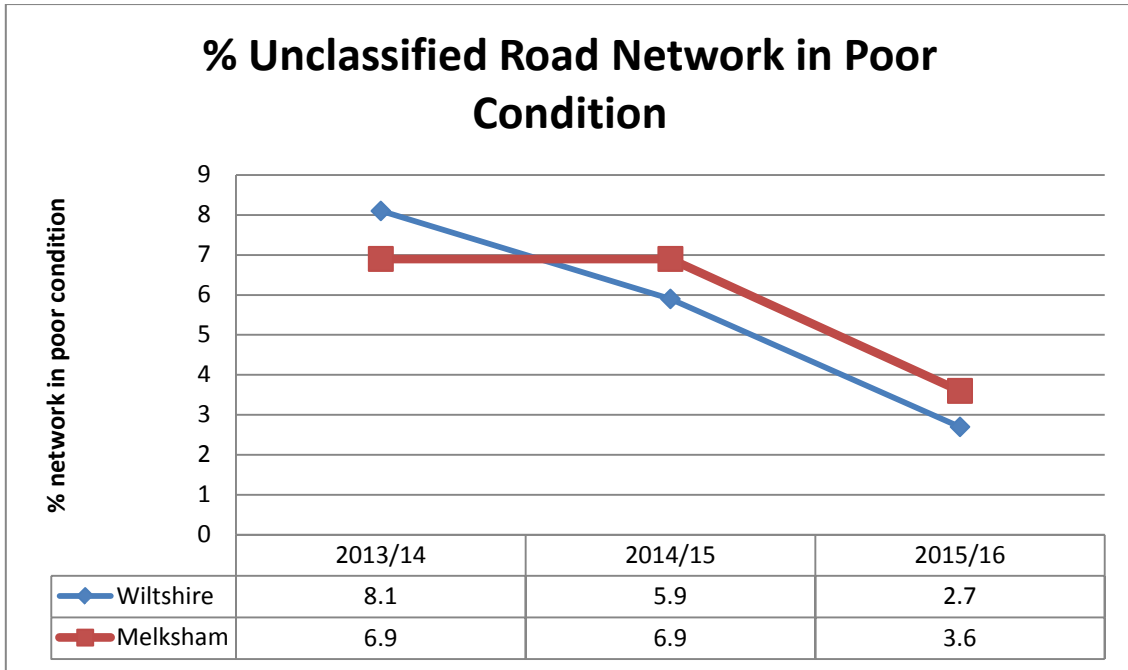
Roads deteriorate in condition because of various factors, including traffic volumes, ground conditions, and weather and drainage issues. Technical surveys of the condition of the highway network are carried out annually and the information is used to help prioritise schemes. Road safety is the priority, and maintaining adequate skid resistance on the busy high speed roads is vital.

The surveys include the use of a vehicle equipped with lasers and cameras to record road surface condition, which allows us to report on road conditions to the Department for Transport and to prioritise maintenance work. Other surveys include measuring skid resistance on the busier roads.

The road conditions in your area are shown below. It should be noted that low numbers are good because it indicates that less road length should be considered for treatment. More detailed information is shown in Appendix A.







Integrated transport, bridge and drainage works

Integrated transport

The Council's traffic engineering team work with our contractors to plan and deliver a range of projects to the local community, most notably through the Area Boards and Community Area Transport Groups (CATGs). The schemes range in size and complexity from simple sign installation through to more complex road safety and improvement schemes.

Bridges

The Council regularly inspects its bridges and other highway structures. There is a programme of renewal and refurbishment works to keep them in good condition, as well as having to respond to damage caused by collisions.

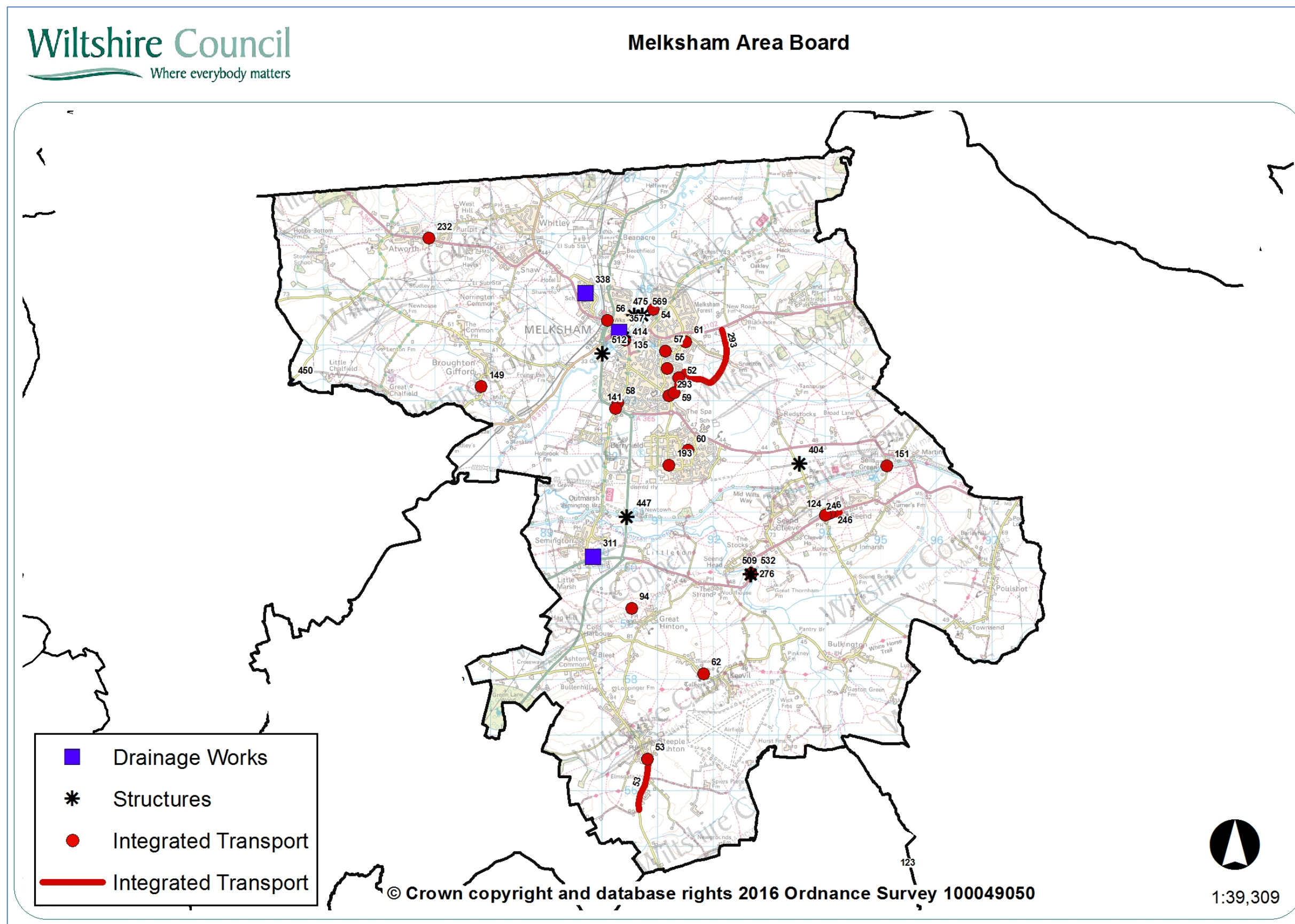
Drainage

Programmes of drainage investigations, repairs and flood alleviation schemes are undertaken throughout the year, but the flooding in recent years has meant that there has been a need to respond immediately to flooding issues, as well as dealing with previously identified problem sites. The drainage improvement and flood alleviation work is co-ordinated through the Council's Operational Flood Working Groups that include the Environment Agency, Wessex Water, other organisations and stakeholders.

Recent work in your area

The Integrated Transport, Bridge and Drainage schemes carried out in your area since 2015 are listed below.

Plan showing completed integrated transport, bridge and drainage schemes since 2015



Integrated transport schemes since 2015

No	Location	Description
193	DeHaviland Place, Bowerhill	Drop kerbs
232	A365 Atworth business park	Mini roundabout signs
246	A361 High Street Seend	VAS signs
276	A361 Seend Baldham Bridge	Warning signs
293	A350 / Portal Road Melksham	Installation of direction signs
52	Snowberry Lane, Melksham	Pedestrian crossing
53	C19	Speed limit implementation C19
54	Bowmans Court	Bollard
55	Berkshire Green / Dorset Crescent, Melksham	Cycling signs
56	Melksham Railway Station	Pedestrian signs
57	Melksham	Various 3no bus shelters Blackmore Rd
58	Melksham	Various 3no bus shelters Semington Rd
59	Melksham	Various 3no bus shelters Snowberry Lane
60	Hurricane Road, Bowerhill	Footway link to Grassmere
61	Blackmore Road, Melksham	Drop kerbs and footway alterations
62	High Street, Keevil	Hand rails
94	Bratton	Bratton, The Hollow, horse warning signs
124	C20 Seend Bell Hill	Give way / speed limit signs
135	A3102 Melksham Bath Road	Mini roundabout - signs and markings
141	A350 Melksham	Removal of Waney Edge signs
149	Broughton Gifford	School warning signs
151	Spout Lane, Seend	Verge marker posts (white edgemasters)

Bridge schemes since 2014

No	Location	Description
569	Melksham	General Maintenance Works
404	Seend	Seend Station - drainage investigation
414	Melksham	C6/177 Melksham Town concrete repairs to footway extension
447	Semington	A350 Semington Brook - Canal Bridge
475	Melksham	Murray Walk, Maintenance Works
509	Keevil	C6/175 Baldham Mill Bridge RTA repair
512	Melksham	Challymead Bridge barrier repair
532	Keevil	Baldham Bridge Temporary Traffic Management 22-12-15 to 31-3-16

Drainage works since 2015

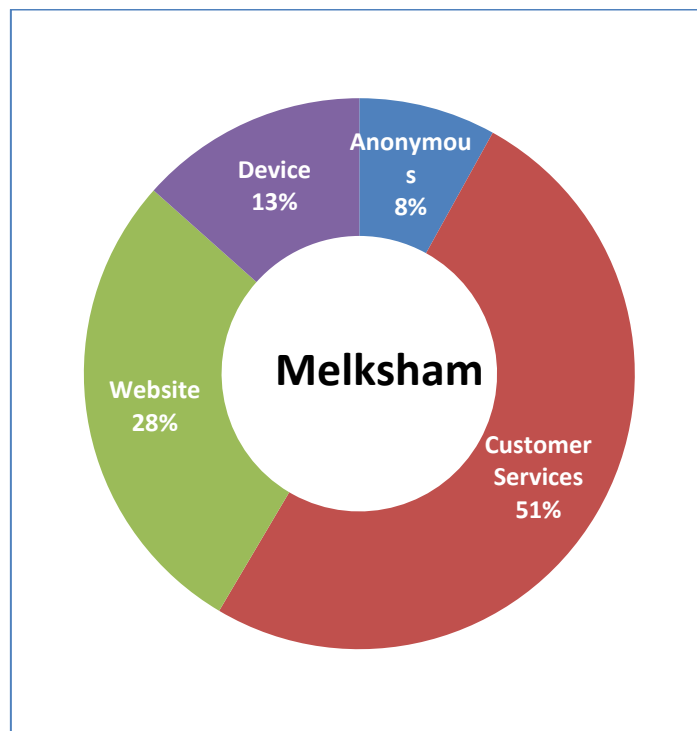
No	Location	Description
311	Melksham	Repairs to surface water system
338	Melksham	Installing soakaways as no outfall
357	Melksham	New Gully and connecting pipework



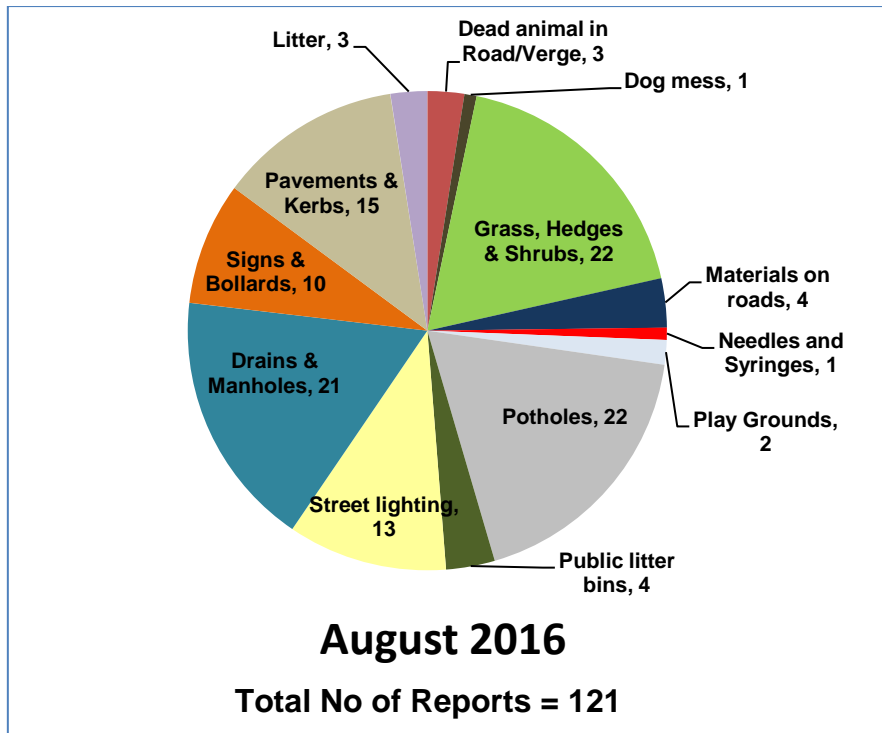
My Wiltshire provides an easy way to report highway issues, including using the Council's website. We have an app so you can report on the go using your smartphone. The My Wiltshire app is available to download at both the [App Store](#) (for iPhones and iPads), from [Google Play](#)[™] (for Android phones) and Windows Store. You can attach information such as photos or videos and pinpoint the location of your report using the mapping software on your phone.

A summary of recent reports in your area is shown below, and further details are shown in Appendix B.

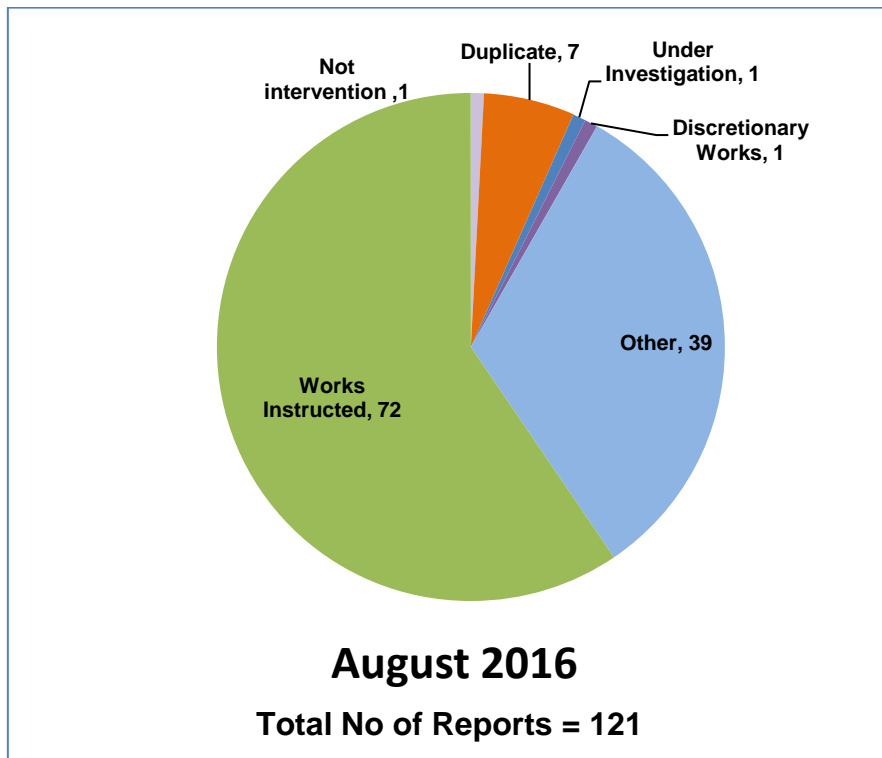
Customer reporting methods in your area



Customer reports in your area for the month of August 2016



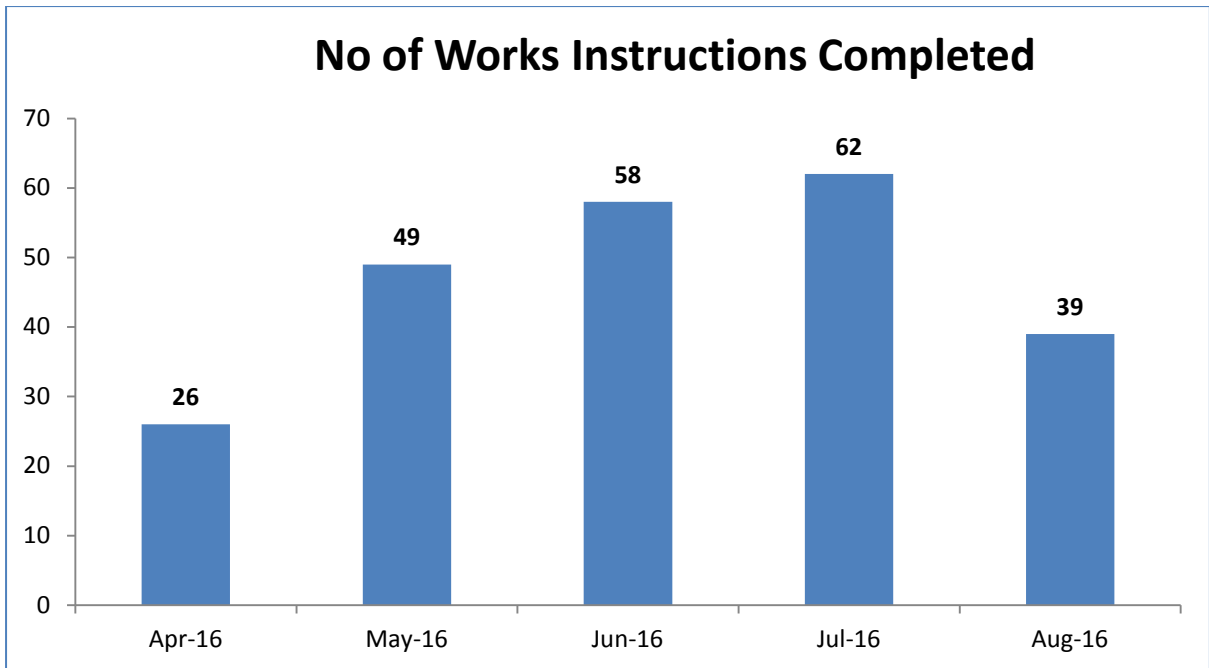
Actions following recent reports in your area



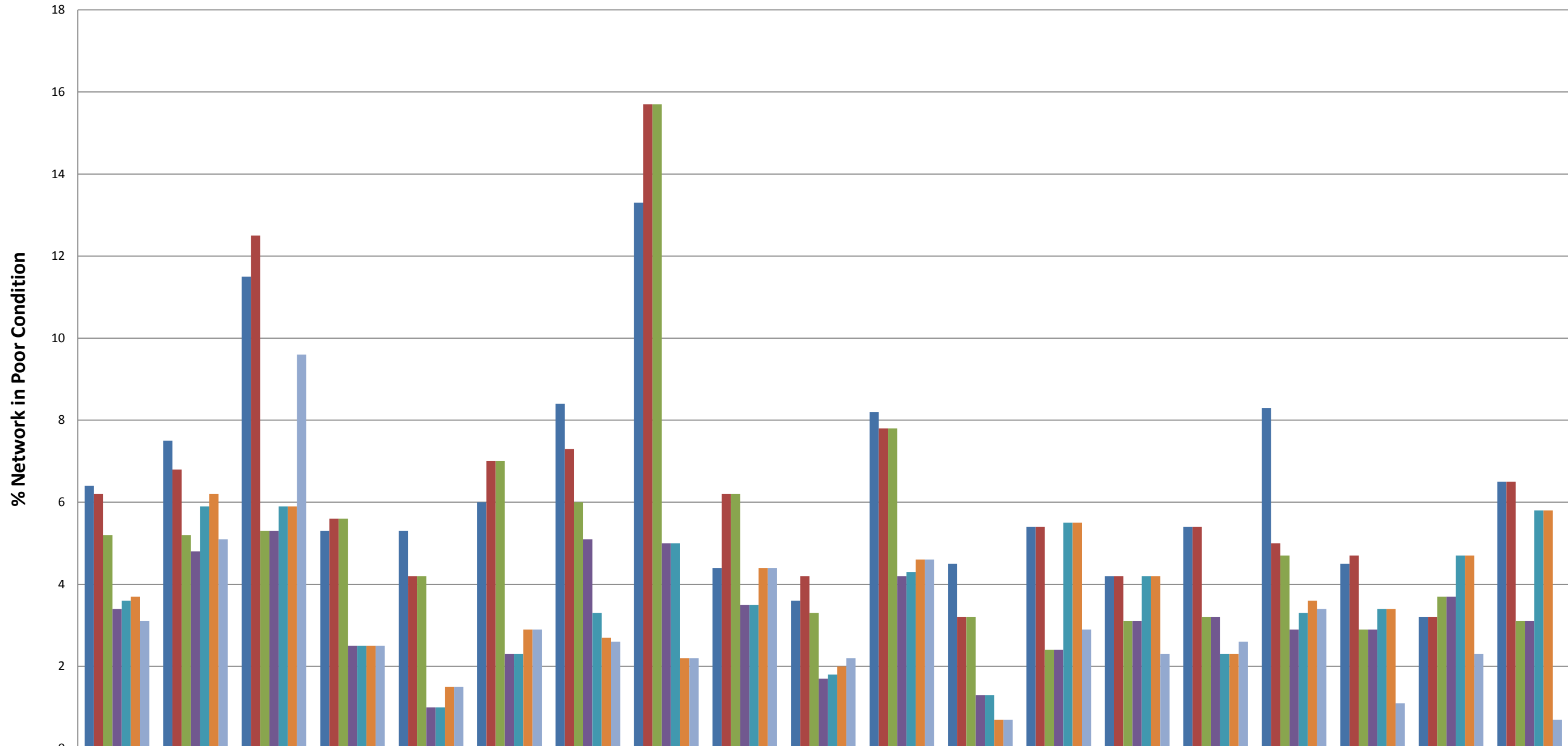
Action definitions

1. **Not Intervention** – the technician has attended site and classified the defect as not meeting intervention levels as per the Highway Inspection Manual 2013 or in the case of streetscene reports, service level agreements.
2. **Duplicate** – a report has already been received in relation to this issue and a works instruction has previously been passed to the contractor to undertake a repair/carry out the necessary works.
3. **Under Investigation** – this issue is currently with a Highways technician or engineer – they may be awaiting information from the customer or the issue requires further investigation e.g. wet weather inspection, drainage survey, exploratory excavation, ownership query.
4. **Discretionary works** – this issue is not a highway safety issue and has been identified as one which falls within the remit of the parish steward scheme.
5. **Other** – the issue has been identified as one which does not require any action by Local Highways. This could be for a number of reasons –
 - the report has been cancelled by the user,
 - there is insufficient information provided to assess the issue and the customer has not provided contact details,
 - the issue is not the responsibility of Wiltshire Council e.g. un-adopted highway, gas/electricity/telephone/water/cable company, Highways England, housing association,
 - the technician attended site and nothing was found at the stated location
 - the issue has been passed to another service within Wiltshire Council e.g. rights of way, bridges.
6. **Works Instructed** – the technician has assessed the issue as requiring works to be carried out and has either dealt with the issue personally or has referred it to the contractor for repair.

Highway defects completed in your area in recent months

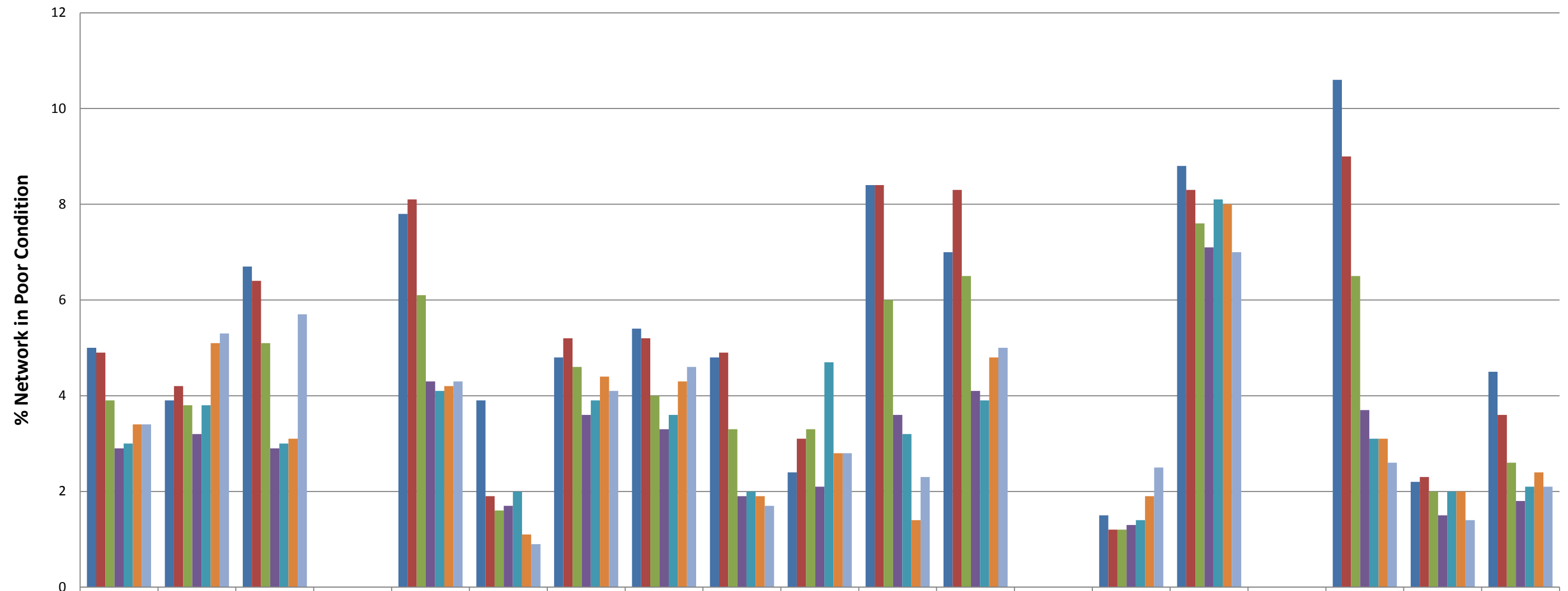


% A Road Network in Poor Condition



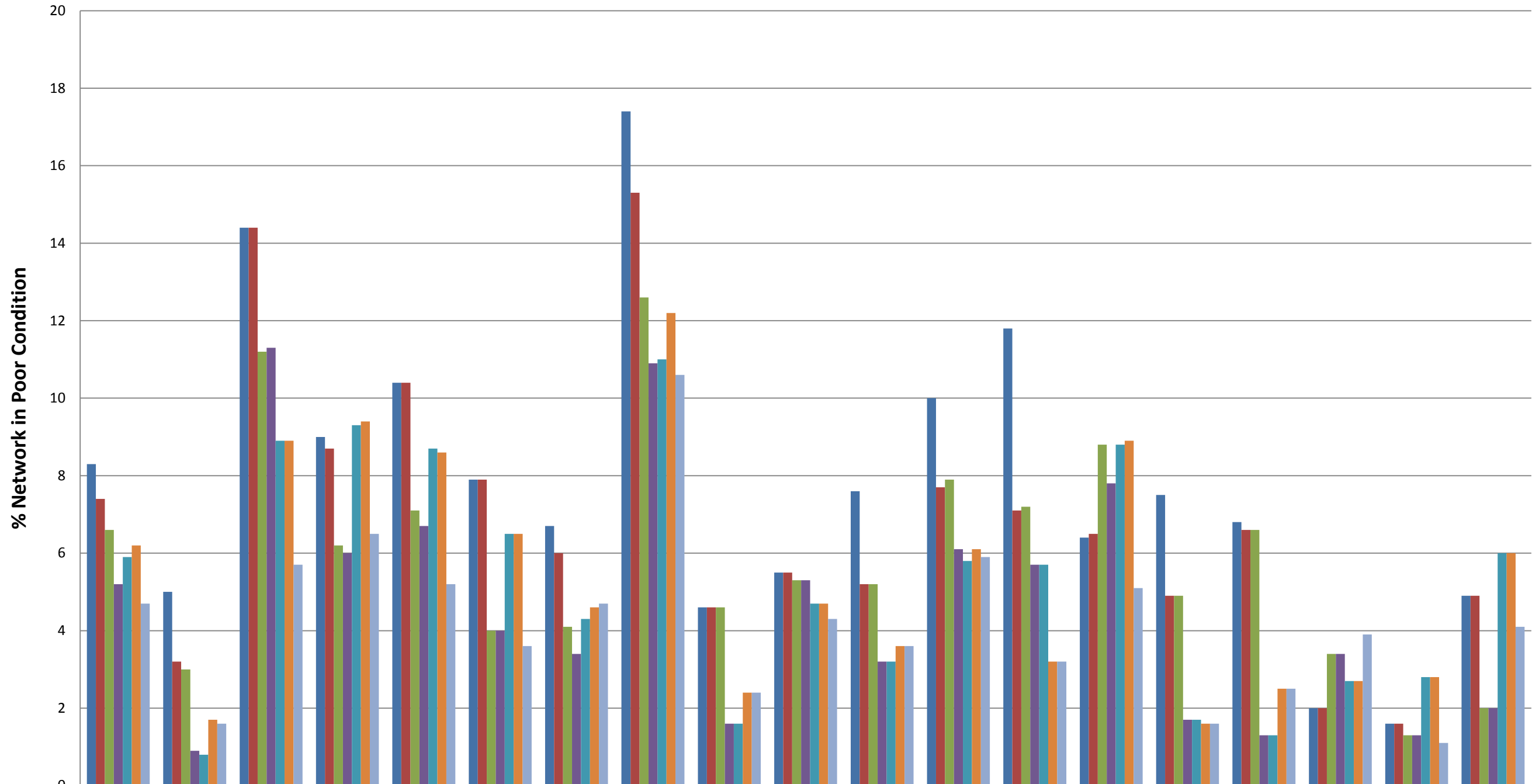
	Wiltshire	Amesbury	Bradford On Avon	Calne	Chippenham	Corsham	Devizes	Malmesbury	Marlborough	Melksham	Pewsey	Royal Wootton Bassett & Cricklade	Salisbury	South West Wiltshire	Southern Wiltshire	Tidworth	Trowbridge	Warminster	Westbury
■ 2009/10	6.4	7.5	11.5	5.3	5.3	6	8.4	13.3	4.4	3.6	8.2	4.5	5.4	4.2	5.4	8.3	4.5	3.2	6.5
■ 2010/11	6.2	6.8	12.5	5.6	4.2	7	7.3	15.7	6.2	4.2	7.8	3.2	5.4	4.2	5.4	5	4.7	3.2	6.5
■ 2011/12	5.2	5.2	5.3	5.6	4.2	7	6	15.7	6.2	3.3	7.8	3.2	2.4	3.1	3.2	4.7	2.9	3.7	3.1
■ 2012/13	3.4	4.8	5.3	2.5	1	2.3	5.1	5	3.5	1.7	4.2	1.3	2.4	3.1	3.2	2.9	2.9	3.7	3.1
■ 2013/14	3.6	5.9	5.9	2.5	1	2.3	3.3	5	3.5	1.8	4.3	1.3	5.5	4.2	2.3	3.3	3.4	4.7	5.8
■ 2014/15	3.7	6.2	5.9	2.5	1.5	2.9	2.7	2.2	4.4	2	4.6	0.7	5.5	4.2	2.3	3.6	3.4	4.7	5.8
■ 2015/16	3.1	5.1	9.6	2.5	1.5	2.9	2.6	2.2	4.4	2.2	4.6	0.7	2.9	2.3	2.6	3.4	1.1	2.3	0.7

% B Road Network in Poor Condition



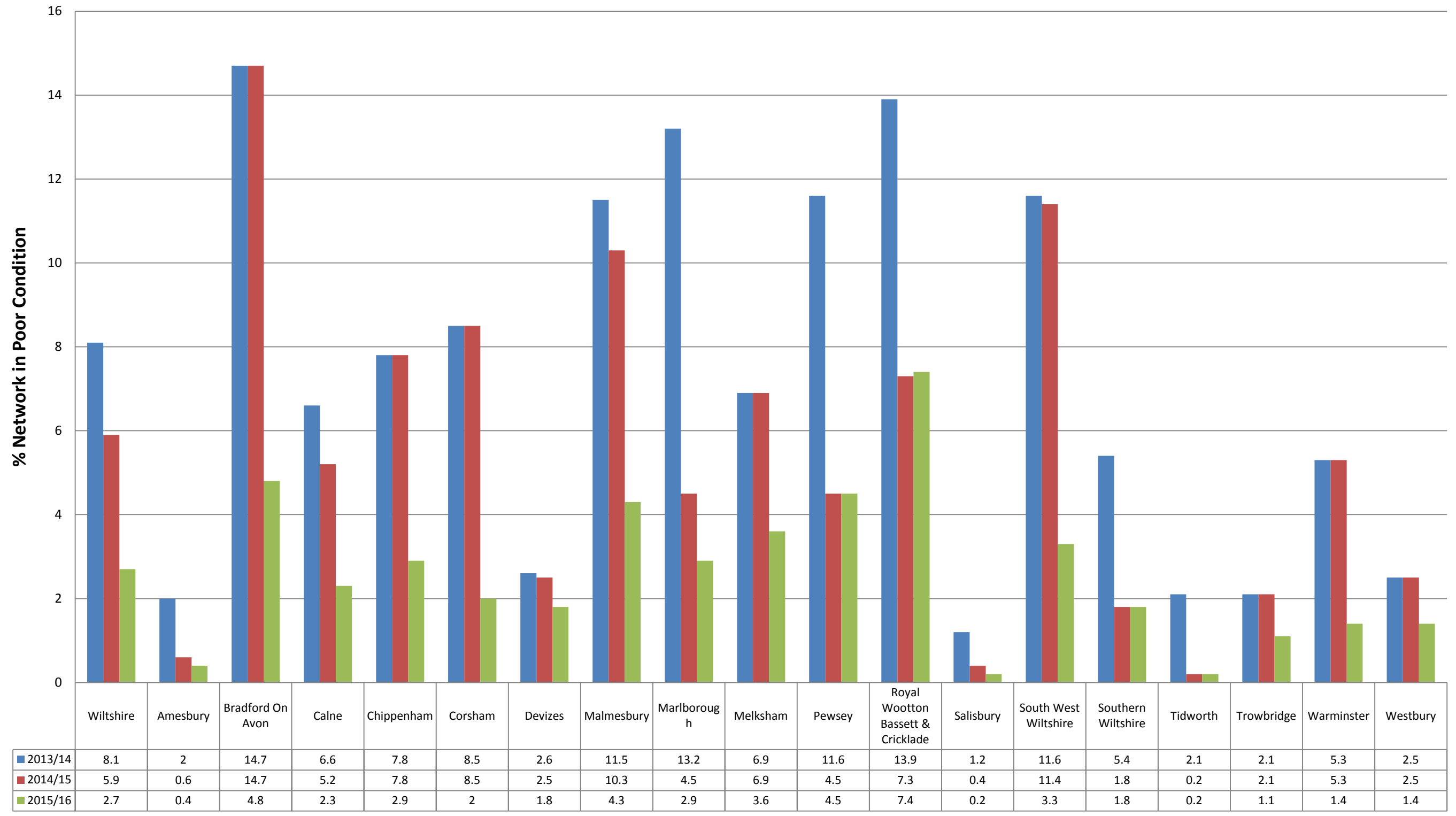
	Wiltshire	Amesbury	Bradford On Avon	Calne	Chippenham	Corsham	Devizes	Malmesbury	Marlborough	Melksham	Pewsey	Royal Wootton Bassett & Cricklade	Salisbury	South West Wiltshire	Southern Wiltshire	Tidworth	Trowbridge	Warminster	Westbury
■ 2009/10	5	3.9	6.7	0	7.8	3.9	4.8	5.4	4.8	2.4	8.4	7	0	1.5	8.8	0	10.6	2.2	4.5
■ 2010/11	4.9	4.2	6.4	0	8.1	1.9	5.2	5.2	4.9	3.1	8.4	8.3	0	1.2	8.3	0	9	2.3	3.6
■ 2011/12	3.9	3.8	5.1	0	6.1	1.6	4.6	4	3.3	3.3	6	6.5	0	1.2	7.6	0	6.5	2	2.6
■ 2012/13	2.9	3.2	2.9	0	4.3	1.7	3.6	3.3	1.9	2.1	3.6	4.1	0	1.3	7.1	0	3.7	1.5	1.8
■ 2013/14	3	3.8	3	0	4.1	2	3.9	3.6	2	4.7	3.2	3.9	0	1.4	8.1	0	3.1	2	2.1
■ 2014/15	3.4	5.1	3.1	0	4.2	1.1	4.4	4.3	1.9	2.8	1.4	4.8	0	1.9	8	0	3.1	2	2.4
■ 2015/16	3.4	5.3	5.7	0	4.3	0.9	4.1	4.6	1.7	2.8	2.3	5	0	2.5	7	0	2.6	1.4	2.1

% C Road Network in Poor Condition



	Wiltshire	Amesbury	Bradford On Avon	Calne	Chippenham	Corsham	Devizes	Malmesbury	Marlborough	Melksham	Pewsey	Royal Wootton Bassett & Cricklade	Salisbury	South West Wiltshire	Southern Wiltshire	Tidworth	Trowbridge	Warminster	Westbury
■ 2009/10	8.3	5	14.4	9	10.4	7.9	6.7	17.4	4.6	5.5	7.6	10	11.8	6.4	7.5	6.8	2	1.6	4.9
■ 2010/11	7.4	3.2	14.4	8.7	10.4	7.9	6	15.3	4.6	5.5	5.2	7.7	7.1	6.5	4.9	6.6	2	1.6	4.9
■ 2011/12	6.6	3	11.2	6.2	7.1	4	4.1	12.6	4.6	5.3	5.2	7.9	7.2	8.8	4.9	6.6	3.4	1.3	2
■ 2012/13	5.2	0.9	11.3	6	6.7	4	3.4	10.9	1.6	5.3	3.2	6.1	5.7	7.8	1.7	1.3	3.4	1.3	2
■ 2013/14	5.9	0.8	8.9	9.3	8.7	6.5	4.3	11	1.6	4.7	3.2	5.8	5.7	8.8	1.7	1.3	2.7	2.8	6
■ 2014/15	6.2	1.7	8.9	9.4	8.6	6.5	4.6	12.2	2.4	4.7	3.6	6.1	3.2	8.9	1.6	2.5	2.7	2.8	6
■ 2015/16	4.7	1.6	5.7	6.5	5.2	3.6	4.7	10.6	2.4	4.3	3.6	5.9	3.2	5.1	1.6	2.5	3.9	1.1	4.1

% Unclassified Road Network in Poor Condition



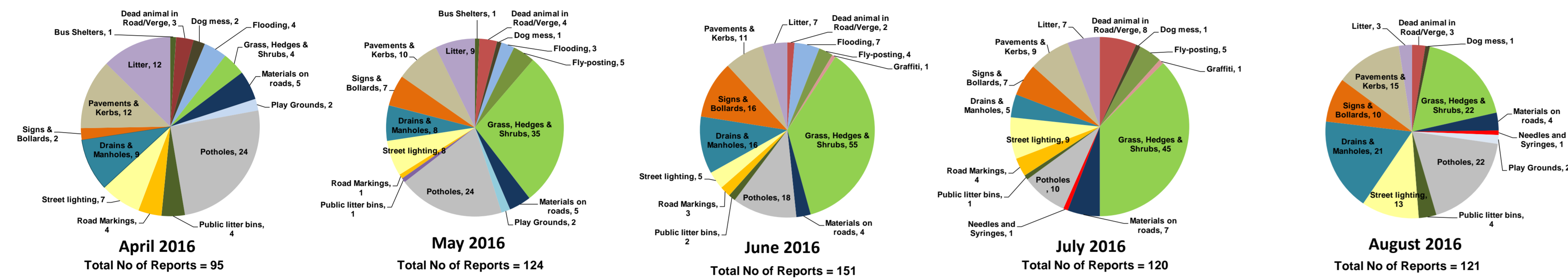
Appendix B: My Wiltshire Statistics



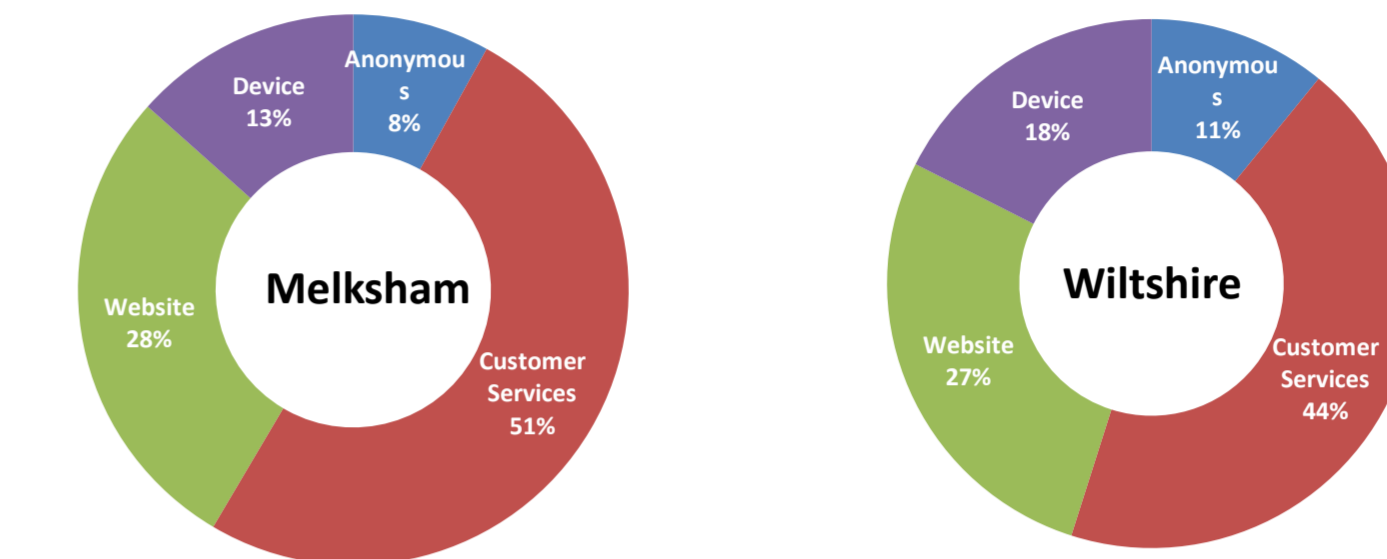
Melksham Area Board



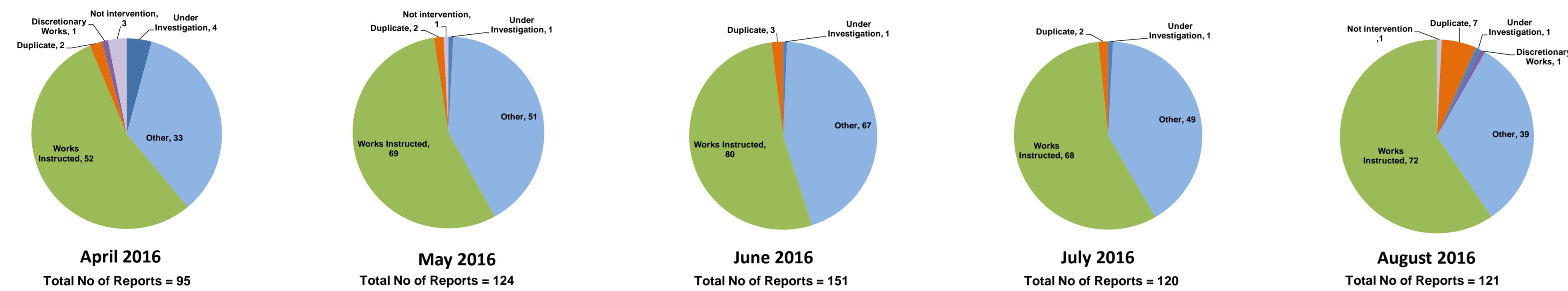
Customer Reported Issues



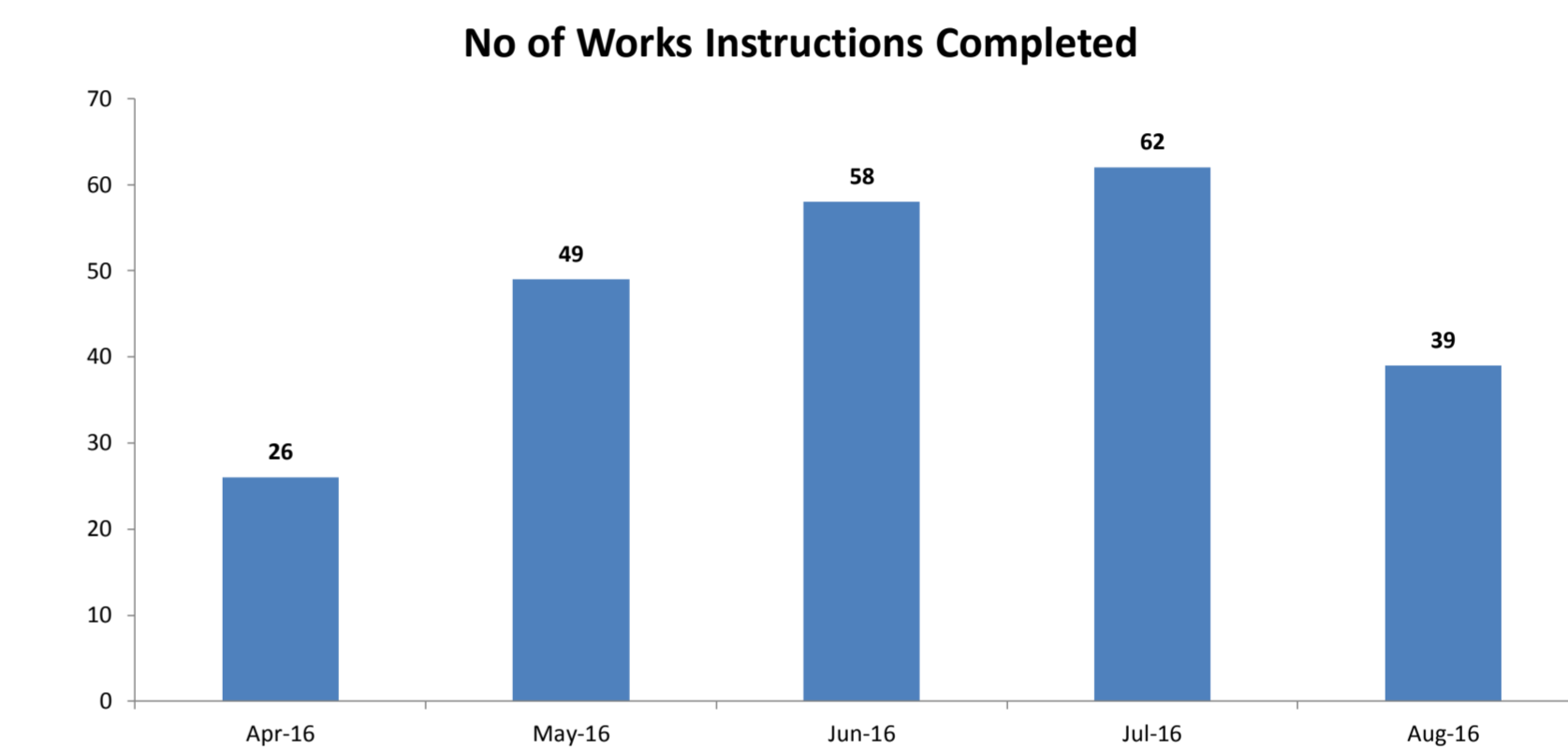
Reporting Channels



Customer Call Outcomes



Completed in Month



Safety Inspections

